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Tel: (800) 351-5612 • Fax: (209) 320-2114

Processor Contact Information

IPayment

Direct 1-800-554-2777 (accounts only, no risk issues)
Main 1-800-324-9825
 Risk/Loss Prevention option 3
 Customer Service option 5
 Terminal Support option 6
Tech Support 1-800-920-9943 (staff and agents)

Merchants Processing on First Data Network

Terminal Help Desk 1-800-228-0210 (merchants and agents)

Merchants Processing on Buypass Network

Client Services 1-800-238-7675
Terminal Help Desk 1-800-733-3322

Merchants Processing on Vital/Visanet Network

Client Services 1-800-238-7675
Terminal Help (Merchant) 1-800-552-8227 Please have V # prior to calling
Terminal Help (Agent) 1-800-847-2737 Please have V # prior to calling

Merchants Processing on Concord EFS Memphis Platform

Client Services 1-800-238-7675
Terminal Help Desk 1-800-238-7675 Option 2